195 2800 Manager Technical Customer Service in the field (m/f/x) About Us  
MANITOU Deutschland GmbH is responsible for selling the MANITOU and GEHL brands in Germany, Austria and Switzerland. Our steadily growing team, currently with around 60 employees, generates more than 100 million euros in sales. To strengthen our team at the 61381 Friedrichsdorf location, we are looking for a full-time/part-time permanent position as soon as possible  
Manager Technical Customer Service in the field (m/f/x)  
  
We offer you:  
Comprehensive induction, training and preparation for your new job under very good working and contractual conditions in a successful and growing company  
Independent, responsible work in a collegial team as well as an interesting international environment with personal development opportunities  
Attractive salary, Christmas bonus, individual and collective bonus system, bonus system, employee vouchers and benefits, grants for freely chosen leisure activities  
Company car, also for private use  
Modern workplace in a new building with very good work equipment and optimal transport connections, free employee parking spaces  
Flexible working hours, home office regulation, 30 days vacation, special vacation, company events  
Company pension scheme, work clothes, group accident insurance  
JobRad and diverse health promotion, work-life balance  
  
These could soon be your tasks:  
Expert technical support of our service network in the DACH region  
Ensuring optimal service performance of the entire service structure for major customers and service dealers  
Support, analysis and further development of the service partners  
Continuous process development, implementation and optimization  
Full support of the service structure of the Customer Service Platform (planning, implementation and management of service assignments)  
warranty processing  
Processing of inquiries via the internal online ASSIST platform  
Close and trusting cooperation with the major customer product management  
Regular international exchange of information with the global production sites  
  
What you should bring with you:  
Willingness to travel, experience in construction and agricultural machinery, sales affinity, technical understanding Manager - Customer Service (technical) None 2023-03-07 15:50:56.439000